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9/19/03

**PATENT**

**IBM Docket No. RSW9-2000-0024US1**

**In the United States Patent and Trademark Office**

**Date:** August 19, 2003

**In re Application of:** Glenn Clement Aikens et al

**Filed:** April 11, 2000

**For:** Method, System and Program Product for Managing Network Performance

**Serial Number:** 09/547,273

**Art Unit:** 2142

**Examiner:** Prieto, Beatriz

**Amendment**

Hon. Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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**AUG 20 2003**

**GROUP 2100**

Sir:

This paper is submitted in response to an Office action mailed May 19, 2003.

The claims are being amended extensively to expedite prosecution of the application. The changes are detailed in a following **Amendments to the Claims** section. The amended claims are believed to be patentable over the art of record for reasons set forth in a following **Remarks** section.

No changes are being made in the specification or in the drawings.

09/547,273 (RSW920000024US1)

- 1 -

**PATENT**  
**IBM Docket: RSW920000024US1**

**In the United States Patent and Trademark Office**  
**Transmittal (by Facsimile) of**  
**Amendment**

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x No additional fee is required.

The fee due for this response is calculated below.

Claims Remaining After Amendment	Highest Number Already Paid For*	Present Extra	Rate	Additional Fee
Total 8	20	= 0	@ \$18.00	= \$0.00
Independent 4	7	= 0	@ \$84.00	= \$0.00
First Presentation of Multiple Dependent Claims			\$280.00	= \$0.00
<b>TOTAL</b>				<b>\$0.00</b>

\*Total claims previously paid for must be 20 or more. Independent claims previously paid for must be 3 or more.

Please charge Deposit Account 09-0461 for the TOTAL set forth above. The Commissioner is authorized to charge payment of any additional fees required under 37 CFR §1.116 and 37 CFR §1.117 or to credit any overpayment to the designated Deposit Account. A duplicate copy of this sheet is enclosed.

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**Date:** August 19, 2003

I hereby certify that the following papers are being transmitted by facsimile device to the identified Facsimile Number in the Patent and Trademark Office on the date written above. The total number of pages transmitted (including this page) are listed above.

  
 Linda Dupont

**BY:** 

Gerald R. Woods

Attorney of Record Reg. No. 24,144

**Date:** August 19, 2003

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